



YOUR SURGERY YOUR SAY

When it comes to making an appointment, we know that a convenient, flexible and friendly service is what you need for you and your family.

Our promise to you is that we will:

- offer emergency appointments and home visits where appropriate
- aim to offer timely routine appointments to meet your needs
- try to provide the best, flexible service for you and your family

To help us meet these goals we need your views about your surgery.

- Give us your views directly at any time by contacting our reception.
- If you do receive a copy of the Government's Patient Survey in the post please take the time to fill it in – the results of this survey directly affect the funding your surgery receives.

For more information about our services, or if you have any comments or suggestions, please speak to our receptionist.

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